

PHARMACY MANAGEMENT
JUST GOT A WHOLE LOT

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Minnesota Healthcare Programs (MHCP) Pharmacy Module Modernization Project

Stakeholder Meeting
June 18, 2024
12:00 PM – 1:00 PM CST



Welcome



- ✓ Improve management and administration of the pharmacy program for MHCP staff, providers, and recipients.
- ✓ Provide MHCP with configurable, compliant, and easy-to-use solutions.
- ✓ On-time delivery of services on October 1, 2024, that provides seamless access for recipients and pharmacies.

Success Criteria

- Improved enrollee experiences and a reduction in administrative burdens that can delay access to care.
- Deploy a modern, highly configurable pharmacy platform to support the efficient implementation, modification and deployment of state policy .
- Successful Lessons Learned that can be applied to transformation projects going forward.

Self-pace learning video

- Located on website
- Available first week of September

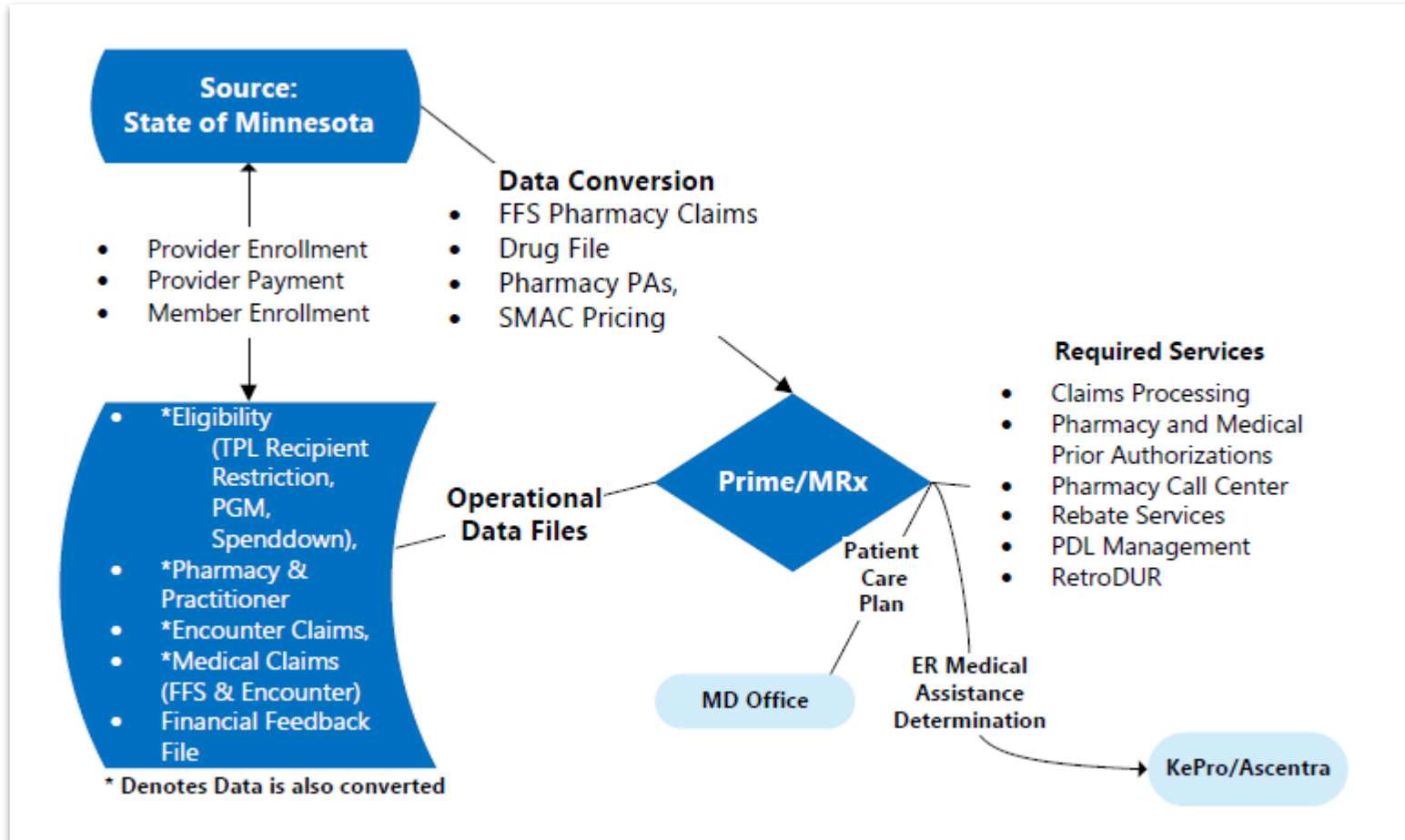
Topics Covered:

- Data Elements for initial set-up
- Readiness documents and resources
- Modes of claims submission
- Prior Authorization submission
- Summary of changes
- Contact information

- New Website becomes available July/August 2024
- FAQs
- Operational resources will be phased onto the portal throughout the readiness and cutover periods:
 - Preferred Drug List information and links
 - Payer Specification Sheet
 - Prior Authorization Forms
 - Provider Processing Manual

Data Flow

The purpose of this slide is to demonstrate at a high-level the lifecycle of converted data through operations; which highlights the key features that will utilize the data.



Magellan will provide Post Go-Live monitoring and support:

- Command Center meetings with MHCP will be held daily to include reporting and analysis
- Monitoring of all operational functionality
- Targeted outreach to pharmacies based on claims analysis

NEW INFORMATION:

- **BIN:** 026787
- **PCN:** 5309662024
- New ID cards will be issued to all members

Payer Specification Sheets will be available in July 2024

Provider Notices estimated:

90-day Provider Notice - Week of July 1st

60-day Provider Notice - Week of August 1st

30-day Provider Notice - Week of Sept 1st



New improved changes coming October 1, 2024

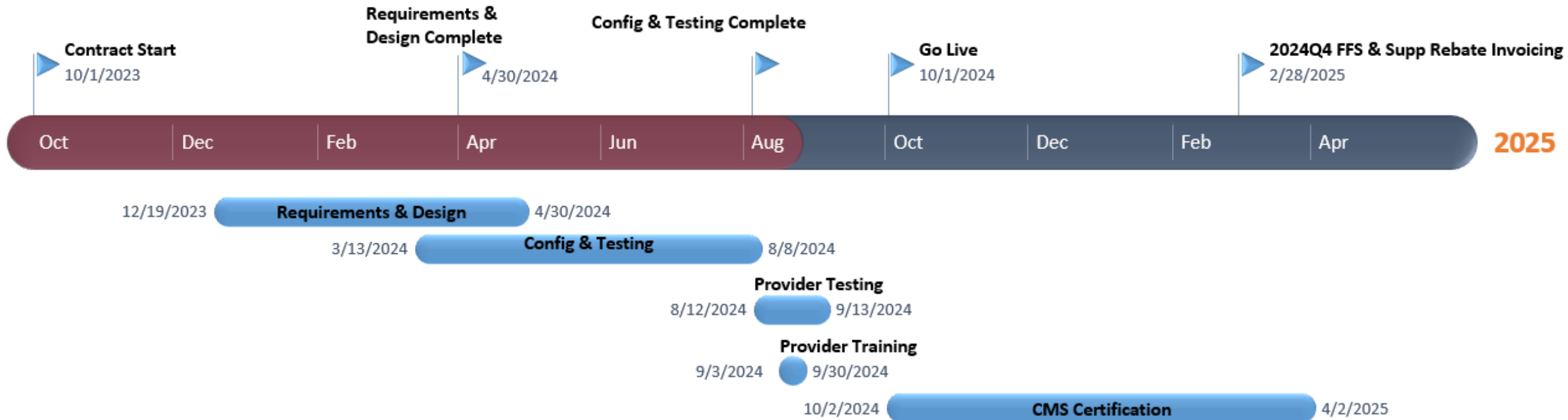
- Modernization Advantages/Enhancements:
 - Modernized system that is configurable without programmers that have divided attention
 - Strength/package size changes, beginning 10/1/2024 do not require a new PA
 - Change of pharmacy there is no new PA needed.
 - No PA number on the claim
- Modified Business Rules:
 - Bypass Early Refill (ER) edits for strength changes from same prescriber
 - Most quantity limits will be quantity per day, not a quantity per 30 days
 - TPL: OPAP/OPPRA
 - Accumulator for Early Refills
- Item to Note:
 - Information will need to flow between multiple systems on a prescribed timeline (e.g. eligibility, claims, etc.)- MN noting for everyone to be aware of.

Provider Testing:

Estimated Target: August 12th to Sept 13th

- Pharmacy providers interested in testing prior to Go-Live can send a request to the following testing mailbox: MRxPharmacyTesting@primetherapeutics.com
- Pharmacies that send a test request will receive a Test packet prior to the start of testing. Test packet will include:
 - In-scope transaction types
 - Required data elements
 - Testing instructions
- Pharmacy providers will then begin to submit test claims and communicate the following details via the test mailbox:
 - For each claims, provide:
 - RX number
 - Date of Service
- Once test claims are verified in the system pharmacies will receive a response that testing is completed.

PMM Projected Provider Testing/Training Schedule Milestones



Q&A

