PHARMACY MANAGEMENT JUST GOT A WHOLE LOT

brighter





Minnesota Healthcare Programs (MHCP) Pharmacy Module Modernization Project

Stakeholder Meeting March 20, 2024 2:00 PM – 3:00 PM CST





Welcome



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MMA's Government Services Experience



Preferred Drug List (25+DC)

Alaska, Arizona, Arkansas, Colorado, Connecticut, District of Columbia, Florida, Georgia, Idaho, Kentucky, Louisiana, Maryland, Michigan, Minnesota, Montana, Nebraska, Nevada, New Hampshire, New York, North Carolina, Rhode Island, South Carolina, Texas, Virginia, Washington, and Wisconsin

Michigan, Minnesota, Montana, Nebraska,

Nevada, New Hampshire, New York, North

Carolina, Pennsylvania, Rhode Island, South

Carolina, Virginia, and Wisconsin



Point-of-Sale Services (14+DC)

Alaska, Arkansas, California, Colorado, District of Columbia, Florida, Idaho, Kentucky, Louisiana, Michigan, Nebraska, Nevada, New Hampshire, South Carolina, and Virginia

AIDS Drug Assistance ۰ Program (8)

California, Connecticut, Florida, Idaho, Massachusetts, Nevada, New Hampshire, and Pennsylvania

State Prescription Assistance Program (4)

California (Department of General Services Programs, LA County) New York (EPIC and American Indian Health), New York (Medication Grant Program), and Pennsylvania (PACE)

Project Goals



- Improve management and administration of the pharmacy program for MHCP staff, providers, and recipients.
- ✓ Provide MHCP with configurable, compliant, and easy-to-use solutions.
- ✓ On-time delivery of services on October 1, 2024, that provides seamless access for recipients and pharmacies.

Success Criteria

- Improved enrollee experiences and a reduction in administrative burdens that can delay access to care.
- Deploy a modern, highly configurable pharmacy platform to support the efficient implementation, modification and deployment of state policy .
- Successful Lessons Learned that can be applied to transformation projects going forward.

Provider Training



Self-pace learning video

- Located on website
- Available first week of September

Topics Covered:

- Data Elements for initial set-up
- Readiness documents and resources
- Modes of claims submission
- Prior Authorization submission
- Summary of changes
- Contact information

Website Tools

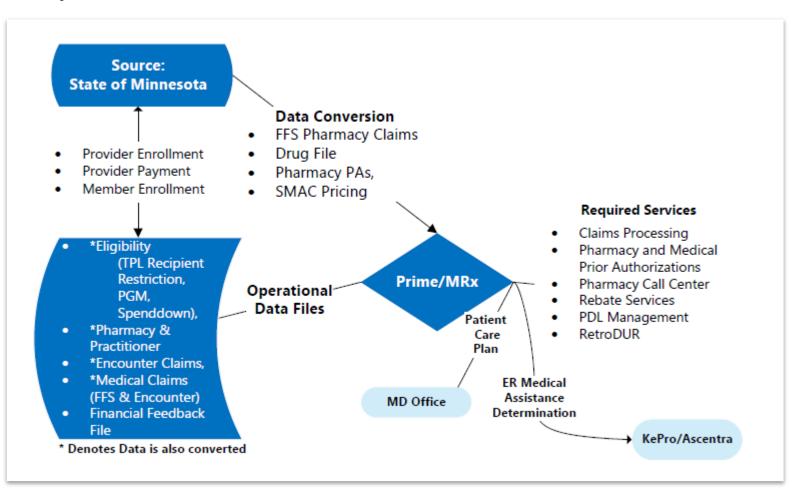


- Website becomes available July/August 2024
- FAQs
- Operational resources will be phased onto the portal throughout the readiness and cutover periods:
 - Preferred Drug List information and links
 - Payer Specification Sheet
 - Prior Authorization Forms
 - Provider Processing Manual
 - Pharmacy and Drug Lookup

Data Flow



The purpose of this slide is to demonstrate at a high-level the lifecycle of converted data through operations; which highlights the key features that will utilize the data.





Magellan will provide Post Go-Live monitoring and support:

- Command Center meetings with MHCP will be held daily to include reporting and analysis
- Monitoring of all operational functionality
- Targeted outreach to pharmacies based on claims analysis

BIN/PCN and Payer Sheets



NEW INFORMATION:

- **BIN:** 026787
- PCN: 5309662024

Payer Specification Sheets will be available in July 2024.

Provider Notices estimated:

90-day Provider Notice - Week of July 1st
60-day Provider Notice - Week of August 1st

30-day Provider Notice - Week of Sept 1st





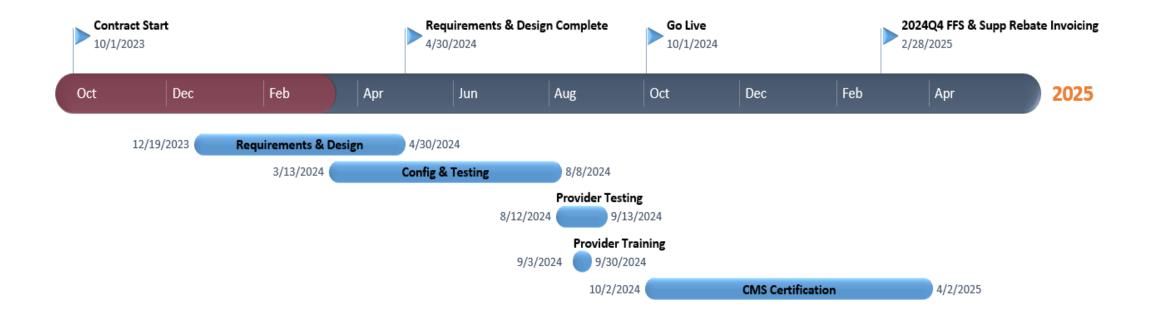
Provider Testing:

Estimated Target: August 12th to Sept 13th

- Pharmacy providers interested in testing prior to Go-Live can send a request to the following testing mailbox: <u>MRxPharmacyTesting@primetherapeutics.com</u>
- Pharmacies that send a test request will receive a Test packet prior to the start of testing. Test packet will include:
 - In-scope transaction types
 - Required data elements
 - Testing instructions
- Pharmacy providers will then begin to submit test claims and communicate the following details via the test mailbox:
 - For each claims, provide:
 - RX number
 - Date of Service
- Once test claims are verified in the system pharmacies will receive a response that testing in completed.

PMM Projected Provider Testing/Training Schedule Milestones











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