

# Minnesota Health Care Programs Maximum Allowable Cost Pricing Frequently Asked Questions (FAQs)

---

October 1, 2024

## How are MAC prices set?

The state of Minnesota uses a vendor, Prime Therapeutics State Government Solutions LLC (Prime), to set maximum allowable cost (MAC) prices. Prime uses a proprietary algorithm that computes MAC prices.

## How are market prices researched?

Prices are researched and evaluated by using wholesaler information, published pricing benchmarks, and provider invoices received from the Minnesota pharmacy provider community. Minnesota Health Care Program's pharmacy providers may submit a **MAC Price Research Request Form**, located online at [minnesota.primetherapeutics.com/forms-and-documents](https://minnesota.primetherapeutics.com/forms-and-documents) along with a copy of the invoice listing the current acquisition cost for the product(s) in question, to Prime via fax (888-656-1951) or email ([StateMACProgram@primetherapeutics.com](mailto:StateMACProgram@primetherapeutics.com)).

## Where are the MAC list and prices located?

All information is posted on the Minnesota Health Care Program's web portal at [minnesota.primetherapeutics.com/](https://minnesota.primetherapeutics.com/).

This web portal MAC information includes the following:

- Weekly MAC List
- Weekly MAC Price Update List
- MAC Price Research Request Form

## How do providers request a MAC pricing review?

Providers may request a MAC price review by filling out and submitting the **MAC Price Research Request Form**. All inquiries must be accompanied by actual invoices from the provider's wholesaler for consideration. All efforts will be made to respond to requests within three business days; however, a complete review will be delayed if an incomplete form is provided and/or an invoice is not submitted.

Once the MAC inquiry/dispute request has been received, the MAC team will review available resources and make a determination based on current market availability and other product

intelligence. The MAC team will provide a written response indicating the outcome (i.e., whether approved or denied). If a MAC price adjustment is not warranted, the MAC team will provide alternatives within the response (when possible) that demonstrate product availability below the current MAC rate.

## Whom should providers contact for questions?

To expedite the timeliness of the review, providers are encouraged to contact Prime regarding all concerns with MAC pricing, changes in product availability, and the status of a MAC research request submitted.

Prime Therapeutics State Government Solutions LLC, State MAC Department  
Attn: GV – 4201  
P.O. Box 64811  
St. Paul, MN 55164-0811

**Fax:** 1-888-656-1951

**Email:** [StateMACProgram@primetherapeutics.com](mailto:StateMACProgram@primetherapeutics.com) **Website:** [minnesota.primetherapeutics.com/](http://minnesota.primetherapeutics.com/)

For further questions on how claims are paid and how to dispute a MAC rate, contact the Minnesota Health Care Programs Technical Call Center at 844-575-7887.